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DAILY BUSINESS REVIEW, "5 WAYS TO CREATE MORE CLIENT VALUE IN TRANSACTIONAL LEGAL SERVICES"

July 7, 2020

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Daily Business Review

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The COVID-19 pandemic forced droves of change-resistant lawyers to embrace mobile technology as necessary to provide continuity of service—a sort of involuntary re-engineering of fundamental tasks. Many lawyers discovered an unexpected benefit—their clients were happier with the streamlined, technology-powered service they received.

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